

Environmental Indicator Tracking Table Template

Appendix D of the Environmental Policy template for Financial Service Providers (FSPs)

This appendix provides a **template for an environmental indicator tracking table** that links each objective to a **specific indicator, measurement frequency, previous and current results, change in results, target value, sources of information, and person** responsible, in order to provide clear and comparable guidance over time. This appendix helps the FSP **standardize reporting**, facilitate **decision-making**, and equip teams to **monitor results**. To use it: define the **monitoring period**, select your **priority objectives**, fill in **indicators/baselines/targets**, assign a **person responsible**, then **update** at the planned frequency based on the sources indicated, commenting on any discrepancies and corrective actions.

Period: [...]

Objectives	Indicators	Frequency	Previous period achievement	Achievement in current period	Change	Target values for the period	Variation	Sources of information	Responsible
E01: Reduce the electricity consumption of the Head Office and branches of [name of the FSP] by 20% within 5 years.	EI1: Percentage reduction achieved each year compared to baseline consumption (year 2024)	Annual				-20% of the previous value after 5 years		SEPM report, Operations Manager reports	Environmental Focal Point (RFP)
E02: Ensure that at least 50% of [name of the FSP] branches and service points operate partly or entirely on renewable energy within 5 years.	EI2: Percentage of branches and service points operating partly or entirely on renewable energy	Annual				>50% after 5 years		SEPM Report, Annual Report	Executive Management RFP
E03: Develop and implement a plan to prepare [name of the FSP] branches and service points to cope with environmental shocks	EI3: -	Annual						SEPM Report, Annual Report	RFP
E04: Reduce water consumption by 10% at the Head Office and branches of [name of the FSP] within 5 years.	EI4: Percentage reduction achieved each year compared to baseline consumption (year 2024)	Annual				-10% of the previous value after 5 years		SEPM report, Operations Manager reports	RFP
E05: Reduce paper consumption by 10% in the General Management and	EI5.1: Volume of paper consumed each year (in number of RAM packages)								

branches of [name of the FSP] within 5 years.									
	EI5.2: Percentage reduction achieved each year compared to a baseline consumption (year 2024)								
EO6: Reduce plastic consumption by the Head Office and branches of [name of the FSP] by 20% within 5 years.	EI6: Percentage reduction achieved each year compared to baseline consumption (year 2024)								
EO7: Organize at least one training session per year for staff on various topics related to Environmental protection.	EI7.1: Number of training sessions organized each year on Environmental protection.								
	EI7.2: Employee participation rate in training sessions								
EO8: Maintain the use of at least 50% electric motorcycles in the fleet of field agents of [name of the FSP] over a five-year period, while optimizing their management to meet environmental commitments.	EI8.1: Number of electric motorcycles in active use by field agents								
	EI8.2: Percentage of electric motorcycles compared to the total number of motorcycles used by field agents								
	EI8.3: Estimated volume of fuel saved (in liters)								
EO9: Train 1,000 customers within five years in the use of Environmental friendly technologies for their business activities, such as biodegradable packaging or energy-efficient equipment.	EI9.1: Number of customers trained.								
	EI9.2: Number of training sessions conducted								
EO10: Within 5 years, increase the subscription rate of 20% of customers to waste management corporates in [country] to ensure the proper collection and treatment of waste related to their activities.	EI10: Percentage increase in members and customers subscribing to a regulated waste management company.								
EO11: Within 5 years, support 300 customers in the	EI11: Number of customers who have built or rehabilitated								

construction or rehabilitation of latrines that comply with Environmental Standards, in order to reduce the negative impacts of their activities on the environment and promote hygiene.	latrines that comply with environmental standards.								
E012: Protect customers from environmental risks by identifying risks related to their activities.	EI12: % of credit files that have undergone an environmental risk assessment in accordance with the environmental policy.								
E013-a: Develop and finance at least two green products by 2027, tailored to customers to support initiatives such as energy efficiency in their premises, the adoption of renewable energy solutions, or waste management related to their business activities.	EI13.1: Number of green financial products developed.								
	EI13.2: Number of customers who have adopted green products.								
E013-b: Achieve at least 5% of outstanding loans allocated to Green Finance.	EI13.3: % of outstanding loans allocated to Green Finance								
E014: Offer an internal or Partner climate insurance solution to protect customers against climate risks.	EI14: Number of customers who have taken out climate insurance.								
E015: Support the energy transition of 500 merchant customers within 5 years by financing the acquisition of solar kits or other sustainable energy solutions to reduce their dependence on conventional energy sources.	EI15: Number of solar kits financed								
E016: Raise awareness among 1,000 customers within five years about the impacts of climate change on their business and the opportunities offered by eco-	EI16.1: Total number of members and customers made aware								
	EI16.2: Number of workshops or campaigns organized								

responsible practices to adapt to the risks of climate change and remain competitive.									
E017: Facilitate access to drinking water for 500 merchant customers within 5 years to ensure the resilience of their businesses in a context of increasing water scarcity.	EI17: Number of members and customers with access to safe drinking water systems								
E018: Assess the evolution of its Environmental Performance every two years	EI18: Percentage change in environmental performance score								
E019: Achieve a compliance level of at least 35% with the requirements of the Universal Standards for Environmental Performance Management in the first year, then at least 60% after 5 years (Baseline = 35%)	EI19: Score obtained in the SPI5 assessment on Dimension 7 (or on the Focus Green tool)								
E020: Comply with all national regulations on environmental management in a company.	EI20: -								
E021: Review environmental policy every 2 years	EI21: -								