



E-learning

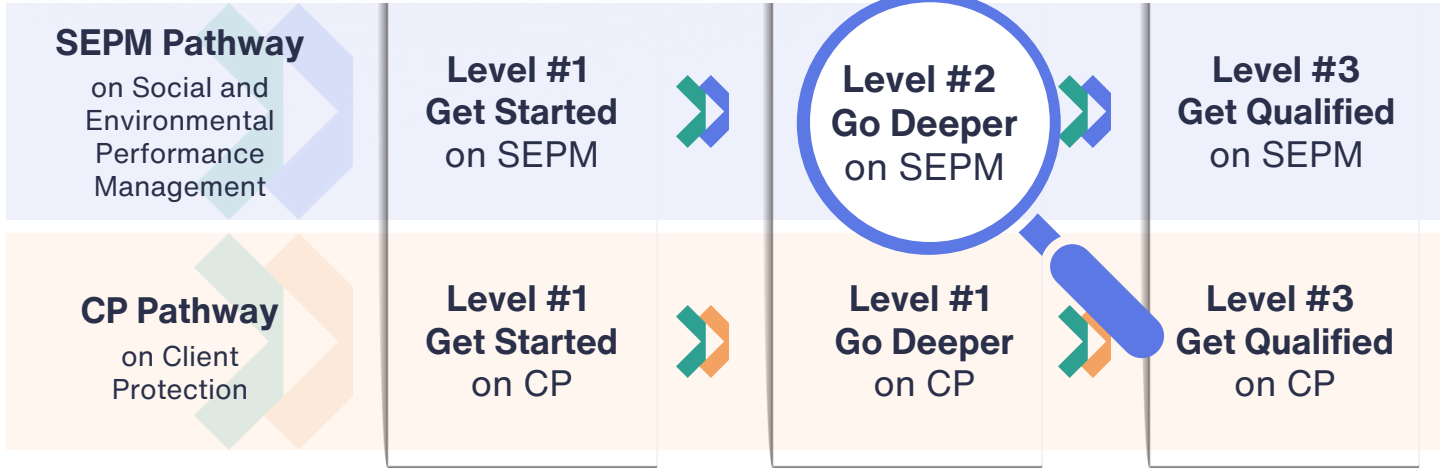
Course Presentation

SEPM Level #2

Information as of February 2025



CERISE+SPTF



Level #2 Go Deeper on Social and Environmental Performance Management

Course description on next page



Instructor-led courses to strengthen your skills. Hosted on specific dates with virtual classes, forum, peer-exchange and scored assignments.

- Prerequisite: Level #1
- Timing: 9 weeks in cohort, 5 hours a week
- Price: 800 Euros
- Training Certificate

95%

of the learners appreciate the clarity and relevance of this course.

“The interactive part helped me keep focus and attention. The case studies videos are very inspiring. The course is very well explained. Thank you!”



Oricel Caminero, Achieve Consulting Group, Dominican Republic

[Qualification Process and Conditions](#)

[More information on Training](#)

Contact: training@spi-online.org

[Course Catalog](#)



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WEEK 1

4h

Welcome to the course

- Meet your peers!
- **Virtual class #1** – Let's meet
- How much do you already know about SEPM?

Understand the assessment process

- Assessment methodology and tools
- Assessment process
- **[METHODO] Prepare the assessment**
- **[METHODO] Conduct the intro and closing meetings**

The OrgInfo section

- How to fill OrgInfo properly

WEEK 2

4h

D1 – Social Strategy

- What is Dimension 1 about?
- Key arguments around Dimension 1
- **[METHODO] Identify sources of information**

D2 – Committed Leadership

- What is Dimension 2 about?
- Key arguments around Dimension 2
- **[METHODO] Prepare and conduct a branch visit**
- **[METHODO] Prepare interviews**
- **[PRACTICE] Prepare an interview**

D3 – Client-Centered Products and Services

- What is Dimension 3 about?
- Key arguments around Dimension 3
- **[METHODO] Interact with clients**
- **[PRACTICE] Interactwith clients**

WEEK 3

4h

D4 – Client Protection

- What is Dimension 4 about?
- Key arguments around Dimension 4
- **[METHODO] Learn how to score**
- **[PRACTICE] Practice scoring**
- **[REFRESHER] How to use SPI Online**
- **[MOCK AUDIT] Score some D4 indicators**

WEEK 4

4h

D5 – Responsible Human Resources Development

- What is Dimension 5 about?
- Key arguments around Dimension 5
- **[METHODO] Conduct interviews**
- **[PRACTICE] Virtual class #2** – Conduct interviews

WEEK 5

4h

D6 – Responsible Growth and Returns

- What is Dimension 6 about?
- Key arguments around Dimension 6
- **[METHODO] Calculate the APR**
- **[PRACTICE] Virtual class #3** – Calculate APR

D7 – Environmental Performance Management

- What is Dimension 7 about?
- Key arguments around Dimension 7
- **[METHODO] Conduct a robust analysis**

WEEKS 6 & 7

8h

MOCK AUDIT

- Mock audit instructions
- **Mock audit submission**

WEEK 8

3h

Read results and build an action plan

- How to read results
- How to read dashboards
- How to build an action plan
- **[PRACTICE] Build an action plan**
- How to use available resources to go further

WEEK 9

4h

What's next for you?

- How to embark colleagues and partners
- **Virtual class #4** – Wrap up and next
- Conclusion
- Feedback form