



# E-learning



CERISE+SPTF

June 2025

## Get trained and qualified on Cerise+SPTF standards and assessment tools!

Cerise+SPTF provides training in Client Protection, Social and Environmental Performance Management, and Responsible Digital Financial Services through **e-learning courses in English, Spanish and French.**

The courses are suitable for **novices and experts** who wish to discover or deepen their knowledge of Cerise+SPTF's [Universal Standards](#) and the related audit tools and resources on [SPI Online](#).

**All stakeholders from the financial inclusion industry** can get trained and qualified to support financial service providers and impact investors in advancing their agendas and strategies in client protection and social and environmental performance management.

**95%**  
of the learners  
appreciate the clarity  
and relevance of the  
courses.



*The interactive part helped me keep focus and attention. The case studies videos are very inspiring. The course is very well explained. Thank you!*



Oricel Caminero  
Qualified Auditor in  
Dominican Republic

### Level #1 Get Started

- **No prerequisite**
- **Timing: 3 hours**
- **Price: Free**

Self-paced introductory courses to discover or update your knowledge on Cerise+SPTF's standards and tools on Social and Environmental Performance Management or Client Protection.



### Level #2 Go Deeper

- **Prerequisite: Level #1**
- **Timing: 9 weeks in cohort, 5 hours a week**
- **Price: 800 Euros**
- **Training Certificate**

Instructor-led courses to strengthen your skills. Hosted on specific dates with virtual classes, forum, peer-exchange and scored assignments.  
[Course Calendar](#)



### Level #3 Get Qualified

- **Prerequisite: Level #1 and Level #2**
- **Personalized timing**
- **Price: 1,200 Euros**
- **Qualification Certificate**
- **SEPM Pros Network membership**

Individual coaching to conduct a real field audit and become a Qualified Auditor on SEPM or Client Protection, and join the [SEPM Pros Network](#).



SEPM  
Pros Network

## Create your free account now!

[Go to e-learning platform](#)



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## Pathways & Levels Presentation

### SEPM Pathway

on Social and  
Environmental  
Performance  
Management

**Level #1**  
**Get Started**  
on SEPM



**Level #2**  
**Go Deeper**  
on SEPM



**Level #3**  
**Get Qualified**  
on SEPM

### CP Pathway

on Client  
Protection

**Level #1**  
**Get Started**  
on CP



**Level #2**  
**Go Deeper**  
on CP



**Level #3**  
**Get Qualified**  
on CP

### EPM Pathway

on Environmental  
Performance  
Management

**Level #1**  
**Get Started**  
on EPM

### DFS Standards

on Responsible  
Digital Financial  
Services

**Introductory**  
**Course**  
on DFS

**All courses are based on  
interactive presentations,  
videos, tutorials, quizzes,  
and inspiring case studies!**

Already more than  
**1300 learners**  
worldwide!

“Thank you to Cerise+SPTF for giving me the opportunity to join this excellent course. It helped me a lot to improve my skills on Client Protection, and I will support the Lao Microfinance Association and Bank of Laos on this matter.”



Pamouane Phetthany  
Qualified Auditor in  
Laos

[Qualification Process and Conditions](#)

[More information on Training](#)

Contact: [training@spi-online.org](mailto:training@spi-online.org)

[Course Catalog](#)